



STATE OF NORTH CAROLINA  
DEPARTMENT OF TRANSPORTATION

BEVERLY EAVES PERDUE  
GOVERNOR

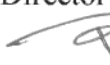
DIVISION OF MOTOR VEHICLES

EUGENE A. CONTI, JR.  
SECRETARY

February 5, 2010

**Memorandum**

To: UCR Board  
Avelino Gutierrez, Chair

From: Portia Manley, Assistant Director  
Vehicle Services 

Re: North Carolina's UCR Program

In an effort to improve customer service by decreasing the amount of time spent for processing UCR collections, North Carolina will enhance our UCR program effective March 1, 2010. Our current process requires that we use the Indiana web based application and then perform a function in our mainframe to collect the fee, thus requiring two transactions to collect UCR fees. Our program will eliminate this two step process.

The major functions of the project are as follows:

1. Send UCR Renewal notices to North Carolina based carriers.
2. Collect UCR fees for North Carolina based carriers via mainframe system.

We will no longer need to use the Indiana web site since renewal data will be uploaded to UCR. Carriers can continue to register for UCR directly with the Indiana web site instead of visiting a branch office or mailing in their registration. New features will also be added to search for existing UCR carrier names, update the UCR Fee chart and Fee Cap.

3. Display a warning based on non-payment of UCR fees during IRP renewals, titling, and registration renewal services.

North Carolina has selected ITERIS as our vendor to perform the upload and download functions as they have been approved by FMCSA. We expect this change to occur without any disruption of service to the customers or in reporting of data. This memorandum is being submitted to inform the board of this change. If there are any questions please feel free to contact us.